

Hospital Accessibility Checklist

Issued by: WORLD DISABILITY UNION (WDU)

1. Purpose of the Checklist

This checklist ensures that **hospitals are fully accessible and inclusive** for persons with physical disabilities, sensory disabilities, and Autism Spectrum Disorder (ASD), enabling **safe and independent access** to all facilities and services, in compliance with:

- International Accessibility Codes (ADA / ISO 21542)
- Universal Design Principles
- Patient dignity and non-discrimination standards

2. Five-Point Evaluation System

Each item shall be rated using the following scale:

Score	Description
1	Not available
2	Available but non-compliant
3	Partially available
4	Available and compliant with minor remarks
5	Fully available and fully compliant

3. Detailed Accessibility Checklist

1. Accessible Parking

- Minimum 5% accessible spaces
- Parking near main entrances
- Van Accessible spaces
- Clear signage

Score: /5

2. Curb Ramps and External Routes

- Slope \leq 1:12
- Width \geq 120 cm
- Slip-resistant surface
- Obstacle-free routes

Score: /5

3. Entrance Ramps

- Step-free main entrance
- Code-compliant ramp alternatives
- Handrails on both sides
- Adequate turning space

Score: /5

4. Doors

- Clear width \geq 90 cm
- Easy or automatic doors
- Accessible handles
- No raised thresholds

Score: /5

5. Internal Corridors

- Width \geq 150 cm
- Obstacle-free
- Slip-resistant flooring
- Adequate turning spaces

Score: /5

6. Elevators

- Wheelchair-accessible
- Low buttons and Braille
- Audible & visual indicators
- Adequate door time

Score: /5

7. Stairs

- Handrails on both sides
- Non-slip surfaces
- Visual contrast on edges
- Warning strips

Score: /5

8. Emergency Exits and Exit Ramps

- Accessible emergency exits
- Ramps at exits
- Illuminated signs
- Clear evacuation routes

Score: /5

9. Evacuation Chairs for Persons with Disabilities

- Evacuation chairs available
- Staff trained
- Regular maintenance

Score: /5

10. Alarm Systems (Audible and Visual)

- Audible alarm system
- Visual alarms for hearing-impaired
- Coverage in all areas
- Connected to emergency systems

Score: /5

11. Availability of Wheelchairs

- Wheelchairs available
- Easy request/use
- Maintenance ensured

Score: /5

12. Restrooms and Shower Facilities

- Step-free access
- Grab bars
- Adequate turning space
- Emergency call system

Score: /5

13. Patient Rooms

- Wheelchair-accessible beds
- Sufficient circulation space
- Accessible bathroom/shower in room

Score: /5

14. Clinics and Rehabilitation Centers

- Step-free access
- Accessible treatment tables
- Wheelchair maneuvering space
- Accessible medical equipment

Score: /5

15. Cafeteria

- Step-free access
- Accessible tables
- Wide aisles
- Accessible counters

Score: /5

16. Prayer Room

- Accessible route
- Wheelchair space
- Quiet and low-stimulation area

Score: /5

17. Service Counters

- Lowered counter for wheelchair users
- Clear front space
- Accessible queuing system

Score: /5

18. Rest Areas

- Accessible seating
- Adequate circulation space
- Proximity to main services

Score: /5

19. Autism-Friendly Area

- Quiet area
- Low sensory stimulation
- Calm lighting and colors
- Visual supports/signage

Score: /5

20. Wayfinding and Signage

- International accessibility symbols
- High-contrast colors, clear fonts
- Tactile or Braille signage where applicable

Score: /5

21. Additional Support Services

- Written accessibility policy
- Complaint and feedback system
- Regular inspection and maintenance of accessibility features

Score: /5

4. Final Assessment

- Total Score: / 105
- Percentage: %

Accreditation Level

- Below 60%: Not Accessible
- 60–79%: Partially Accessible
- 80–89%: Disability-Friendly Hospital
- 90–100%: Fully Accredited Accessible Hospital

5. Accreditation

Facilities meeting requirements are entitled to:

- Official Accessibility Certificate from WUPD
- Accreditation plaque displayed at main entrance
- Use of the designation: “**Accessible Hospital – WDU Certified**”

This checklist serves as an official reference for inspection, evaluation, and accreditation of hospitals to ensure accessibility for persons with disabilities.

Hospital Accessibility Inspection Form

Issuing Authority: WORLD DISABILITY UNION (WDU)

General Information

- Hospital Name:
- Address:
- City / Country:
- Type of Facility (General / Specialty / Rehabilitation):
- Inspection Date: / /
- Inspector Name:
- Inspecting Authority:

Evaluation Method

Each item shall be assessed using the following five-point rating system:

Score	Description
1	Not available
2	Available but non-compliant
3	Partially available
4	Available and compliant with minor remarks
5	Fully available and fully compliant

All observations, deficiencies, or recommendations must be recorded in the **Remarks** column.

1. Accessible Parking

Item	Score	Remarks
Minimum 5% accessible spaces provided		
Parking near main entrances		
Van Accessible spaces available		
Clear vertical and ground signage		

Section Score: /5

2. Curb Ramps and External Routes

Item	Score	Remarks
Curb ramps provided at all pedestrian routes		
Slope \leq 1:12		
Width \geq 120 cm		
Slip-resistant surface		
Obstacle-free routes		

Section Score: /5

3. Entrance Ramps

Item	Score	Remarks
Step-free main entrance		
Accessible ramps where needed		
Handrails on both sides		
Adequate wheelchair turning space		

Section Score: /5

4. Doors

Item	Score	Remarks
Clear door width \geq 90 cm		
Easy or automatic doors		
Accessible handles		
No raised thresholds		

Section Score: /5

5. Internal Corridors

Item	Score	Remarks
Corridor width \geq 150 cm		
Obstacle-free		
Slip-resistant flooring		
Adequate turning spaces		

Section Score: /5

6. Elevators

Item	Score	Remarks
Wheelchair-accessible elevator cab		
Low-mounted buttons with Braille		
Audible and visual indicators		
Adequate door open/close time		

Section Score: /5

7. Stairs

Item	Score	Remarks
Handrails on both sides		
Non-slip surfaces		
Visual contrast on step edges		
Warning strips at top/bottom		

Section Score: /5

8. Emergency Exits and Exit Ramps

Item	Score	Remarks
Accessible emergency exits		
Ramps at emergency exits		
Illuminated exit signs		
Clear evacuation routes		
Obstacle-free		

Section Score: /5

9. Evacuation Chairs

Item	Score	Remarks
Chairs available near staircases		
Staff trained to use chairs		
Regular maintenance		

Section Score: /5

10. Alarm Systems (Audible & Visual)

Item	Score	Remarks
Audible alarm system installed		
Visual alarms for hearing-impaired		
Coverage in all areas		
Connected to emergency systems		

Section Score: /5

11. Wheelchair Availability

Item	Score	Remarks
Wheelchairs available		
Easy request/use		
Maintained & hygienic		

Section Score: /5

12. Restrooms and Shower Facilities

Item	Score	Remarks
Step-free access		
Grab bars provided		
Adequate turning space		
Emergency call system		

Section Score: /5

13. Patient Rooms

Item	Score	Remarks
Wheelchair-accessible beds		
Circulation space		
Accessible bathroom/shower		

Section Score: /5

14. Clinics and Rehabilitation Centers

Item	Score	Remarks
Step-free access		
Accessible treatment tables		
Wheelchair maneuvering space		
Accessible medical equipment		

Section Score: /5

15. Cafeteria

Item	Score	Remarks
Step-free access		
Accessible tables		
Wide aisles		
Accessible counters		

Section Score: /5

16. Prayer Room

Item	Score	Remarks
Accessible route		
Wheelchair space		
Low-stimulation environment		

Section Score: /5

17. Service Counters

Item	Score	Remarks
Lowered counter for wheelchair users		
Clear front space		
Accessible queuing		

Section Score: /5

18. Rest Areas

Item	Score	Remarks
Accessible seating		
Adequate circulation		
Close to main services		

Section Score: /5

19. Autism-Friendly Area

Item	Score	Remarks
Quiet area provided		
Low sensory stimulation		
Calm lighting/colors		
Visual supports/signage		

Section Score: /5

20. Wayfinding and Signage

Item	Score	Remarks
Accessibility symbols used		
High-contrast, clear fonts		
Tactile/Braille signs where applicable		

Section Score: /5

21. Additional Support Services

Item	Score	Remarks
Written accessibility policy		
Complaint and feedback system		
Regular inspection/maintenance		

Section Score: /5

Final Assessment

- Total Score: / 105
- Percentage: %

Accreditation Result

- Not Accessible (Below 60%)
- Partially Accessible (60–79%)
- Disability-Friendly Hospital (80–89%)
- Fully Accredited Accessible Hospital (90–100%)



Signatures

- Inspector Name & Signature:
- Hospital Representative Name & Signature:
- Official Stamp:

This inspection form is officially issued by the WORLD DISABILITY UNION (WDU) for field inspection and accreditation of hospitals to ensure accessibility for persons with disabilities.